



FEDERATION OF PETROLEUM SUPPLIERS LTD

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CODE OF CONDUCT FOR FPS MEMBERS

AIMS OF THE FEDERATION OF PETROLEUM SUPPLIERS

The Federation aims to:

- 1 encourage the raising of standards;
- 2 encourage Members to take a positive approach towards regulations applicable to the industry for the benefit of customers, employees and the environment;
- 3 improve the reputation and standing of Members, strengthen the market support for their operations and improve their competitiveness;
- 4 encourage the implementation of best practice by Members in order to preserve and improve the professionalism of the industry;
- 5 act as a collective voice for the industry in order to protect its interests.

Commitment

With over 270 Members, the Federation of Petroleum Suppliers represents the majority of companies active in oil distribution in Ireland and the UK.

In order to achieve the aims of the FPS, Member companies make a commitment to maintain and improve the professionalism of the industry by adhering to this Code of Conduct.

CODE OF CONDUCT

In addition to undertaking to comply with legal requirements, all companies active in the oil distribution industry, which are Members of the Federation of Petroleum Suppliers, undertake to:

- 1 uphold the aims and reputation of the FPS;
- 2 work towards improving their standards and professionalism;
- 3 act with integrity and honesty in all business dealings;
- 4 deal fairly with customers and with business colleagues;
- 5 conduct business diligently and with due care and skill;
- 6 respect confidentiality in all business dealings;
- 7 provide such details to the FPS as may reasonably be required to enable this Code to be enforced.

ENFORCEMENT OF THE CODE

The Council may receive and consider allegations against Members for any breach(es) of the FPS Code of Conduct.

If, upon inquiry, such allegations are deemed to be valid, Council may determine that a letter of warning be sent to the offending Member, requiring that the conduct cease and, if appropriate, restitution be made to the aggrieved party. If this should produce no beneficial result within a reasonable time, Council may determine that the Member be suspended or expelled from Membership, in which case, Council shall inform the Member accordingly.

Should the Member concerned appeal against suspension or expulsion, Council shall further consider the matter and, at its entire discretion, reinstate the Member or confirm the suspension or expulsion.